

Paying for Care

Insurance

UGL participates with Medicare, Medicaid, Medicaid HMO's such as Upper Peninsula Health Plan (UPHP), Blue Cross and Blue Shield, Tricare and many other insurance programs. UGL will courtesy bill for all commercial insurances. Please bring your insurance card to your appointment.

Payment for Services

Co-pays, deductibles and services not covered by insurance plans are due on the day of service.

Discounted Rates

Reduced fees for UGL services not covered by insurance are available through our sliding fee program for qualified individuals. This program can significantly reduce the cost of your office visits.

Prescriptions

Prescriptions may be available at a discounted rate for qualified individuals.

Financial Services/Billing Questions

Free financial counseling and screening for payment assistance programs are provided to all patients requesting assistance. A financial counselor is available to answer questions about insurance coverage or discuss payment options.

For additional information or questions, a financial counselor can be reached 906-483-1130.

Health Insurance Application Support

Education and assistance is available for individuals seeking health coverage options. For additional information, please call 906-483-1130 option 2.

After Hours Services

A provider is on call for the clinics after hours, on weekends and during holidays.

For urgent after hours needs for our OB/GYN or Pediatric locations call 906-483-1000. For all other locations call 906-372-3025.

In an emergency, go to your local emergency room or dial 911.

U.P. CRISIS LINE

Call 906-482-4357 or 1-800-562-7622

Text 906-35NEEDS (63337)

Live Chat: www.dialhelp.org



Upper Great Lakes Family Health Center (UGL) is a Federally Qualified Health Center and is a Federal Tort Claims Act (FTCA) Deemed Facility.

UGL receives funding from The U.S. Department of Health and Human Services and has Federal Public Health Service deemed status with respect to certain health or health-related claims, including medical malpractice claims for itself and its covered individuals.

Scan the QR code with your mobile device's camera to view this brochure on your phone or tablet!



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Care Management Services



UPPER GREAT LAKES
FAMILY HEALTH



Providing exceptional health care services for all people in the Upper Great Lakes region regardless of their ability to pay.

Unlocking Care Management

Discover the transformative benefits of our care management services:

Understanding Your Needs

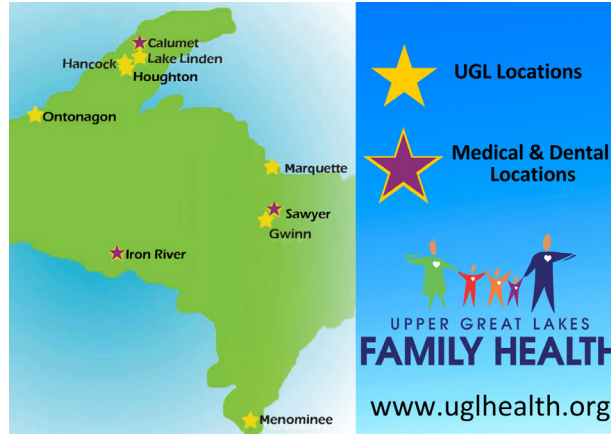
Our Care Management Team takes the time to understand your unique health needs, concerns, goals, working with you to understand your direct needs.

Education and Empowerment

Gain a deeper understanding of your health conditions, medications, and treatment options. We provide educational resources and encourage you to make informed decisions about your care.

Coordination for Seamless Care

Experience the convenience of coordinated healthcare services. We ensure that all pieces of your care work together as one for best results, and that all people involved in your healthcare work together!



Your Personalized Care Plan

Begin your journey to improve your health and wellbeing with a personalized care plan:

Comprehensive Assessment

We complete a thorough assessment to identify your health goals and challenges. Care Management can help with transportation, coordinate health care services, provide resources to meet basic needs, and assist with medication management.

Education Sessions

You'll have monthly one-on-one educational sessions with our Care Management Team to better understand your health and how to manage it effectively.

Goal Setting

Together, we set achievable health goals that align with your needs and contribute to a healthier, more fulfilling life.

Taking the First Step

Ready to take control of your health? Here's how to get started:

Reach Out

Contact us today and ask to speak with a member of the Care Management Team who will guide you through the process.

Initial Consultations

Schedule a visit with a member of the Care Management Team where we'll discuss your health history, concerns, and goals.

Personalized Care Begin

Once your needs are understood, we'll create a personalized care plan designed just for you, putting you on a path to a healthier life.

